

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Big Park Water Company PWS #AZ0413012

We need to notify you of the following violations:

1. Levels of Arsenic Were *Previously* Above Drinking Water Standards
2. Failing to meet Monitoring Requirements for Volatile Organic Compounds and
3. Failing to Correct a Significant Deficiency Within the Required Time Frame

Although these were not emergencies, as our customers, you have a right to know what happened, what you should do, and what we did to correct the situations.

1. Arsenic Maximum Contaminant Level (MCL) Exceedance

Background Information: We routinely monitor for the presence of drinking water contaminants to ensure your water is safe. Because there are high levels of naturally-occurring arsenic in some of our groundwater, we follow an approved treatment plan which involves blending water from our different wells to keep levels of arsenic below the legal standard, or Maximum Contaminant Level (MCL) of 10 parts per billion (ppb).

Information about the violation: Our compliance is determined by calculating a *running annual average* of the quarterly samples across each of our wells. If *any* of our wells have a quarterly average above the Standard, our system receives a violation. The average level of arsenic in 3rd and 4th quarters of 2024 (April-September) were above 10 ppb.

Corrective Actions and Current status of your water: We performed routine maintenance on our treatment media and made sure water was being appropriately blended as required to keep arsenic levels in your water below the standard/MCL. Levels have fluctuated over the last year, but each of our wells currently have a *running annual average* between 4.3 and 7.5 parts per billion, which are all below the Standard/MCL. We will continue to blend the water from different wells as required to ensure your water

What should I do?

This is not an immediate risk. If it had been you would have been notified immediately. ***Some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with circulatory system, and many have an increased risk of getting cancer.***

- There is nothing you need to do. **You do not need to boil your water or take other corrective actions.** However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you could be at increased risk and should seek advice from your health care providers about drinking this water

2. Missed Monitoring – Triggered Ground Water Samples

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During March 2024, we did not test for Total Coliform Bacteria (& E. Coli) at the Groundwater Well (as required/triggered) and therefore cannot be sure of the quality of your drinking water during that time.

- There is nothing you need to do. The wells have all since been tested and were all **absent** of coliform bacteria

3. Failed to Correct Significant Deficiencies Within Required Time Frame

A routine drinking water inspection conducted on August 21, 2025 by the Arizona Department of Environmental Quality gave us the following requirements:

1. Submit to ADEQ a copy of the total coliform results from the well sources for RTCR009 that was sampled in March 2024.
2. Submit to ADEQ a copy of the 2nd Quarter 2025 (April 2025-June 2025) Volatile Organic Chemical (VOC) sample results for EPDS004. If no samples were collected, please collect and submit VOC samples from EPDS004 as soon as possible.
3. Submit to ADEQ a copy of the Tier 2 public notice and certificate of distribution for the following monitoring and reporting violations: 1. Exceeding the arsenic MCL RAA at EPDS004 in Q1, Q2, Q3 and Q4 of 2024 2. Failing to take a triggered well sample following a positive total coliform sample in March 2024

As required by the conditions of the Notice of Violation, we were required to act to correct the significant deficiency by October 1, 2025. However, we failed to take this action by the deadline established by ADEQ.

What should I do? What is being done?

- This is not an emergency and there is nothing you need to do. You do not need to boil your water or take other corrective actions. If you have specific health concerns, we advise you to consult your doctor.
- We used our annual Consumer Confidence Report (CCR) and this notice to inform you about the above items. We sampled for Volatile Organic Chemicals (VOCs) at EPDS004 on September 12th 2025.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact [Nick Gudovic](mailto:ngudovic@bigparkwater.com) at (928) 284-2298 or ngudovic@bigparkwater.com

This notice is being sent to you by BIG PARK WATER COMPANY. Public Water System ID#: AZ-04-13012 Date distributed: 2/6/2026.